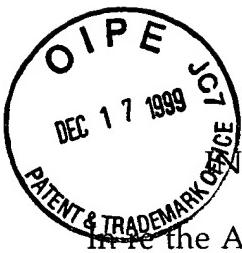


OP 2761  
46/B  
MC  
12-284

Attorney Docket No. 10005.914C



THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the Application of:  
SCHREITMUELLER, James et al.  
Serial No: 09/193,750  
Filed: November 17, 1998  
For: INSURANCE ESTIMATING  
SYSTEM

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Examiner: Retta  
Group Art Unit: 2761

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AMENDMENT AND RESPONSE

Assistant Commissioner for Patents  
Washington, D. C. 20231

Sir:

This is in response to the outstanding office action in the present case (paper number 5). Please make the following changes to the present application.

IN THE CLAIMS

Please cancel claims 32 - 37.